

# DICK'S PLUMBING & HEATING OF BEMIDJI, INC.

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**MECHANICAL CONTRACTORS**

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## COVID-19

3/19/2020

As we all address this new challenge COVID-19, we at Dicks Plumbing and Heating want all our employees, clients, friends and family to know that our highest priority is everyone's safety and health. On that note we are now taking new, additional precautions to limit exposure to all. We will do our best to address any issue you may have with precautions below. Our goal is to minimize the social contact.

- 1) If we can provide a temporary solution to your issue over the phone we will do so.
- 2) If anyone in your home is ill or quarantined please advise us for everyone's sake.
- 3) If a site visit is required additional precautions will be taken
- 4) Face to face contact is to be strongly avoided
- 5) Our staff has been updated on current safety and health measures through our daily tasks
- 6) If necessary we will disinfect areas we are in contact with.
- 7) Proper safety measures such as gloves, masks will be utilized.
- 8) All paperwork will be processed electronically including invoicing and payment

"NOTE" Please use common sense and avoid flushing anything other than intended toilet paper products

It is our intention to continue servicing our customer needs as safely and efficiently as possible. Please call us at 218-751-4964 anytime. Leave a message if needed. We are still here to help.

Thank You for considering these new guidelines and God Bless us all.

